<u>Creditors - Performance Indicators</u>

Cumulative Position to Period 11

	2004/2005		2005/2006		Change
	Target	Actual	Target	Actual	Actual
	%	%	%	%	%
Authority Total	97.00%	84.33%	95.00%	80.63%	-3.70%
Total Invoices Paid	01.0070	33753	00.0070	34293	0.1070
Services					
Arts & Events		91.45%		93.21%	1.76%
Administration		82.72%		85.95%	3.23%
Planning & Building Control		81.24%		82.22%	0.98%
Council Housing		88.07%		82.86%	-5.21%
City Contract Services		78.03%		64.28%	-13.75%
Economic Development		83.27%		80.75%	-2.51%
Engineers		80.56%		86.36%	5.79%
Environmental Health		78.36%		66.67%	-11.69%
Property Services		90.53%		85.96%	-4.56%
Financial Services		90.61%		93.85%	3.24%
Information Services		61.82%		70.23%	8.41%
Leisure		80.67%		83.21%	2.54%
Legal Services		96.88%		86.83%	-10.04%
Management Team		77.50%		76.12%	-1.38%
Neighbourhood Management		79.84%		90.55%	10.71%
Private Housing		92.82%		91.58%	-1.24%
Corporate Strategy		68.85%		72.59%	3.74%
Human Resources		77.63%		87.08%	9.45%
Revenues & Benefits		98.11%		98.68%	0.57%
Salt Ayre		69.45%		80.30%	10.85%
Tourism		86.20%		92.31%	6.11%